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Attorney Docket No.: 021756-002700US Client Ref. No.: OID-2003-118-01

TOWNSEND and TOWNSEND and CREW LLP

By: /Linda Shaffer/ Linda Shaffer

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Confirmation No. 8072

Calvin Wang et al. Examiner: Lajuania N. Mouzon

Application No.: 10/687,219 Technology Center/Art Unit: 2153

Filed: October 15, 2003 AMENDMENT

For: ACTIONABLE MESSAGING

Mail Stop Amendment Commissioner for Patents

Customer No.: 51206

P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed April 15, 2008, please enter the following amendments and remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 8 of this paper.